

Q2 2017 Company Presentation



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This presentation contains forward-looking statements. These statements are made under the "safe harbor" provisions of the U.S. Private Securities Litigation Reform Act of 1995. These forward-looking statements can be identified by terminology such as "will," "expects," "anticipates," "future," "intends," "plans," "believes," "estimates," "targets, "confident" and similar statements. Among other things, statements that are not historical facts, including statements about 51job's beliefs, expectations and business outlook in this presentation, as well as 51job's strategic and operational plans, are or contain forward-looking statements. 51job may also make written or oral forward-looking statements in its periodic reports to the U.S. Securities and Exchange Commission, in its annual report to shareholders, in press releases and other written materials and in oral statements made by its officers, directors or employees to third parties. All forward-looking statements are based upon management's expectations at the time of the statements and involve inherent risks and uncertainties. A number of factors could cause actual results to differ materially from those contained in any forward-looking statement, including but not limited to the following: execution of 51job's strategies and business plans; behavioral and operational changes of enterprises in meeting their human resource needs as they respond to evolving social, political, regulatory and financial conditions in China; introduction by competitors of new or enhanced products or services; price competition in the market for the various human resource services that 51job provides in China; acceptance of new products and services developed or introduced by 51job outside of the human resources industry; risks related to acquisitions or investments 51job has made or will make in the future; accounting adjustments that may occur during the quarterly or annual close or auditing process; fluctuations in the value of the Renminbi against the U.S. dollar and other currencies; and fluctuations in general economic and business conditions in China. Further information regarding these and other risks are included in 51job's filings with the U.S. Securities and Exchange Commission. All information provided in this presentation and in the attachments is as of the date of the presentation and based on assumptions that 51job believes to be reasonable as of this date, and 51job undertakes no obligation to update any forward-looking statement, except as required under applicable law.

To supplement the consolidated financial statements presented in accordance with US GAAP, the Company uses non-GAAP financial measures to exclude share-based compensation expense, gain/loss from foreign currency translation, convertible senior notes issuance costs, change in fair value of convertible senior notes and change in fair value of zero-strike call options, as well as the related tax effect of these items. The Company believes excluding these items from its non-GAAP financial measures is useful for its management and investors to assess and analyze the Company's core operating results as these expenses are not directly attributable to the underlying performance of the Company's business operations and may not impact its cash earnings. The Company also believes that excluding these expenses are important in helping investors to understand the Company's current financial performance and future prospects and to compare business trends among different reporting periods on a consistent basis. The presentation of these additional measures should not be considered a substitute for or superior to GAAP results or as being comparable to results reported or forecasted by other companies.

The facts and statistics used in this presentation relating to the human resource services industry and economy in China are derived from various government and institute research publications. While 51job has taken reasonable care to ensure that these facts and statistics presented are accurately reproduced from such sources, 51job has not independently verified them. These facts and statistics may not be comparable to similar facts and statistics collected for the industry or economy in the United States and other countries.

Leading HR Services Provider in China

One-Stop Shop for Employers' Human Resource Needs

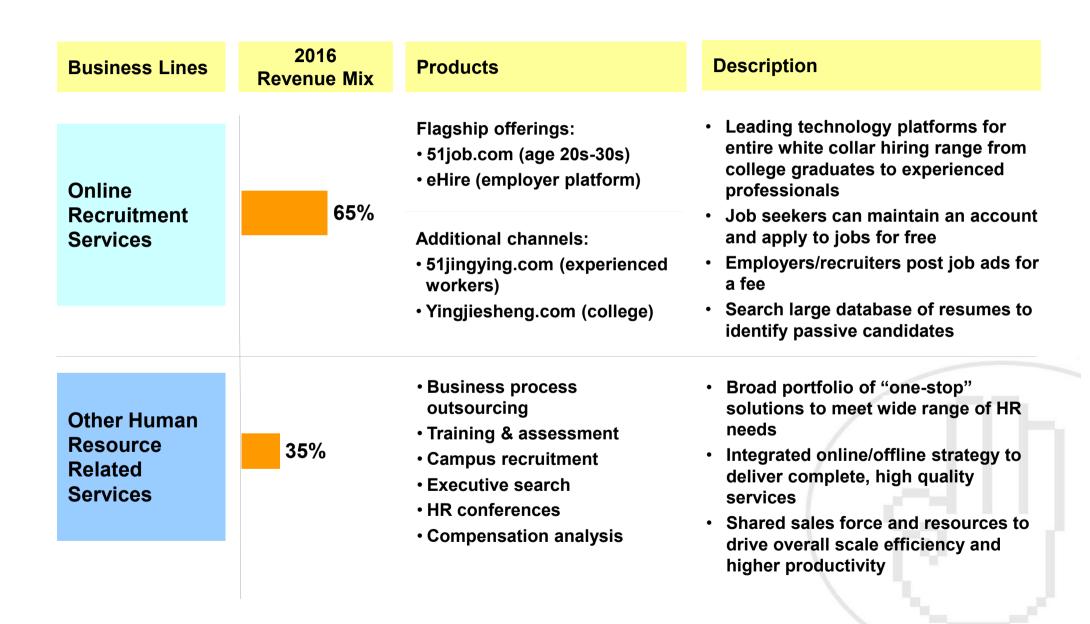
Leader in Online and HR Services Segments

Large National Footprint

Diversified Customer Base in a Focused Vertical



Comprehensive Product Offering



Unique Integrated Services Model

Employment Lifecycle

Products & Services

Tangible Results

Identifying

Attracting

Developing

Retaining







Mobile

















Vast Candidate Pool High Quality Resumes

Superior Customer Service

End-to-End Solutions

Key Investment Highlights

Economic Growth and Secular Trends Underpinning HR Market Development

Premier HR Brand and Online Leader

Large Direct Sales Force with Nationwide Footprint

Consistent Profitability and Healthy Margins

Highly Experienced Management Team with a Proven Track Record

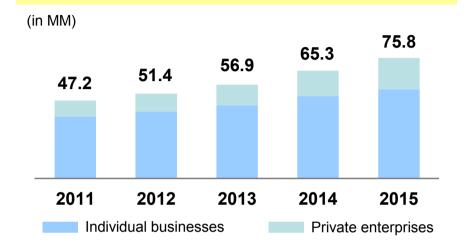
China's Economic Growth and Development

Economic Growth Comparison

Recent Selected Economic and Demographic Data

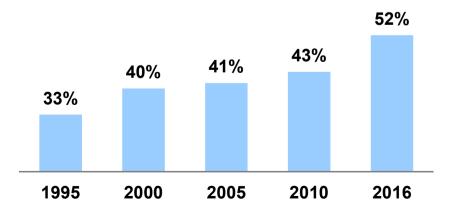
	U.S.	China
GDP (US\$B)	17,900	10,800
GDP Growth	1.6%	6.7%
2010-2016 Avg Growth	2.2%	8.0%
Population (MM)	323	1,380
Urban	82%	56%

Registered Businesses in China



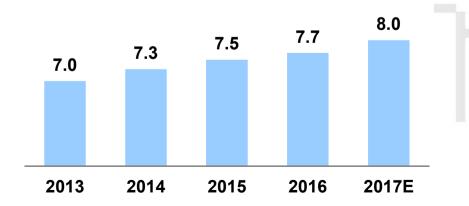
Increasing Contribution of Services Sector

(as % of total China GDP)



College Graduates in China

(in MM)



Source: United States – U.S. Census, BEA

China – National Bureau of Statistics, PRC State Administration for Industry and Commerce, PRC Ministry of Education

Leadership in Online Segment

Growth of Internet Usage in China

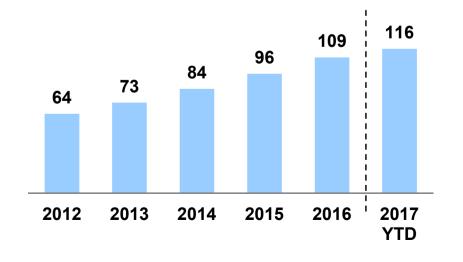
Internet Users (MM)
% of Total Population
Mobile Internet Users (MM)
% of Internet Users

2011 2012 2013 2014 2015 2016 513 564 618 688 649 731 38% 42% 46% 48% 50% 53% 356 420 500 557 620 695 69% 74% 81% 86% 90% 95%

Source: CNNIC

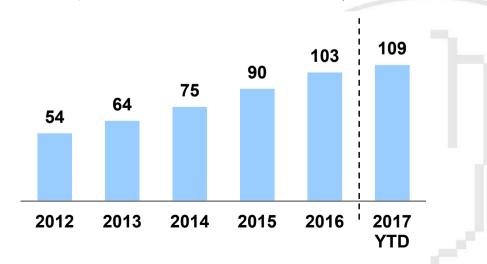
Registered User Accounts at 51job.com

(in MM, year end as of Dec 31, YTD as of Jun 30)

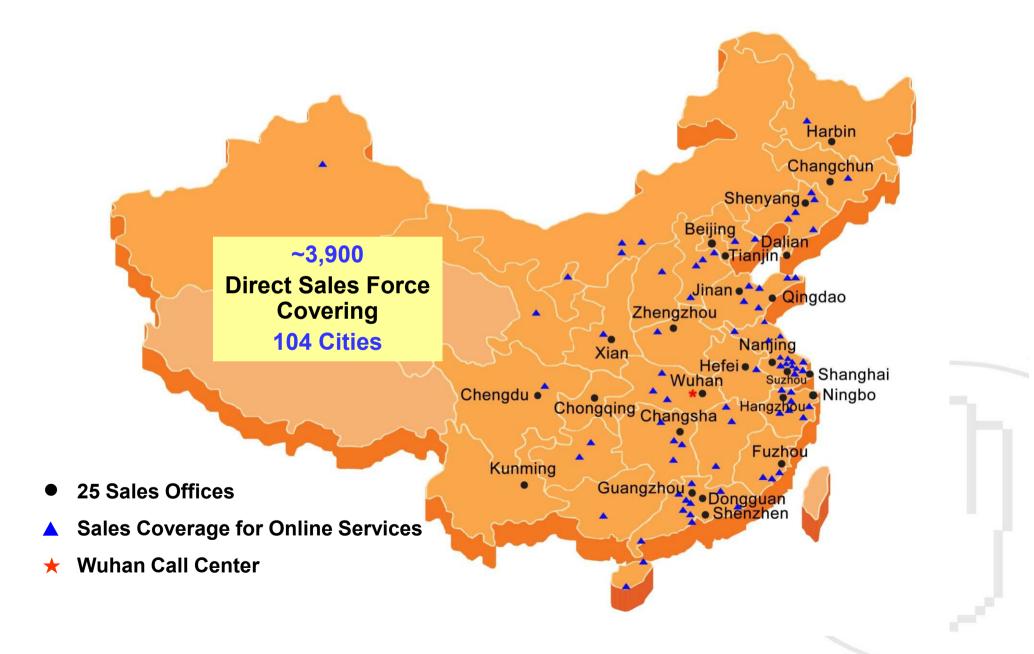


Job Seeker Resumes at 51job.com

(in MM, year end as of Dec 31, YTD as of Jun 30)



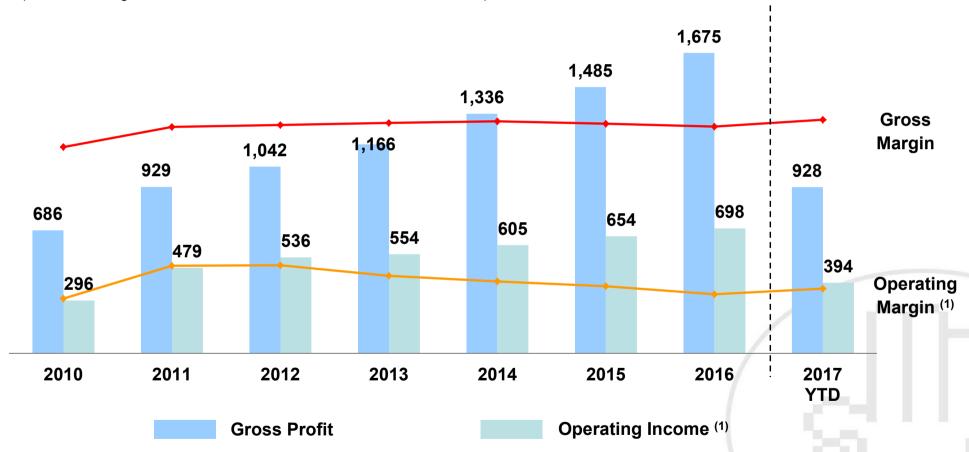
National Coverage with Large Direct Sales Force



Consistent Profitability and Healthy Margins

Profit and Margin Performance

(RMB MM, Margin Calculated as % of Net Revenues, YTD as of Jun 30)



⁽¹⁾ Excludes share-based compensation expense. Transition from business tax to value-added tax on online revenues starting June 1, 2014 and on other HR services revenues starting May 1, 2016 unfavorably affected revenue recognition and margin comparability to prior periods.

Highly Experienced Management Team



- Rick Yan, Chief Executive Officer & Co-Founder
- Tenure: 17 years
- Director and Head of China Practice, Bain & Company (11 years)
- 2 HBR articles on China, speaker at many business conferences
- MBA Distinction, INSEAD, B.Sc and M.Phil, Hong Kong University



Kathleen Chien
COO & Acting CFO,
Co-Founder
Tenure: 18 years



David Jin
Senior VP
Tenure: 17 years



Tao Wang
Vice President
Tenure: 17 years

World Class Board of Directors



David ChaoChairman of the Board

- Co-founder and General Partner of DCM (venture capital firm) in the Silicon Valley
- Previously worked at McKinsey & Company, Apple and Recruit
- Director of Renren Inc.



Junichi Arai Non-executive director

- Corporate officer of Recruit Holdings Co., Ltd.
- Responsible for Recruit's capital market strategies in the finance department and corporate planning department



Li-Lan Cheng Independent Director

COO of E-House (China) Holdings Limited



Eric He
Independent
Director

- · Former CFO of YY Inc. and Giant Interactive Group Inc.
- Director of MOL Global Inc.



Rick Yan
Director and
CEO

Prior experience: Director and the Head of China Practice at Bain & Company for 11 years

Financial Highlights



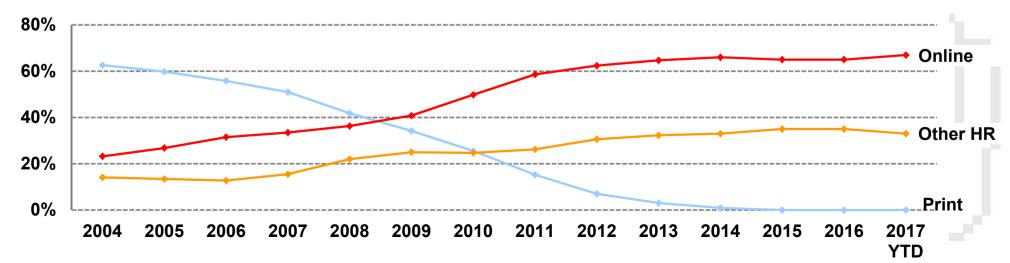
Historical Revenue Performance and Contribution

Revenue Growth Despite Economic Uncertainty, Business Transition and Regulatory Change

Total Revenues (RMB MM, YTD as of Jun 30) 2,373 1,897 2,102 1,370 1,512 1,677 1,281 1,090 **YTD**

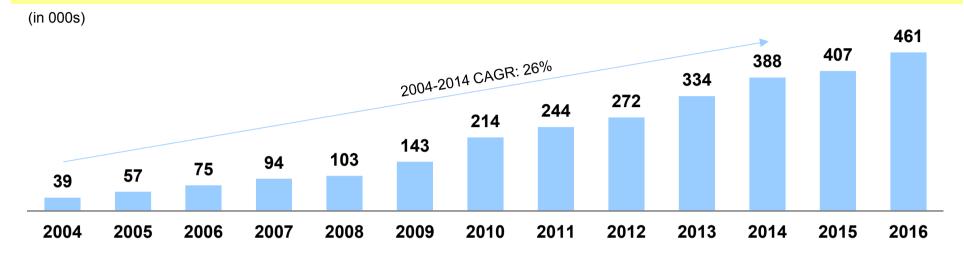
Strategic Focus on High Potential Online and Other HR Services Businesses

(Calculated as % of Total Revenues, YTD as of Jun 30)

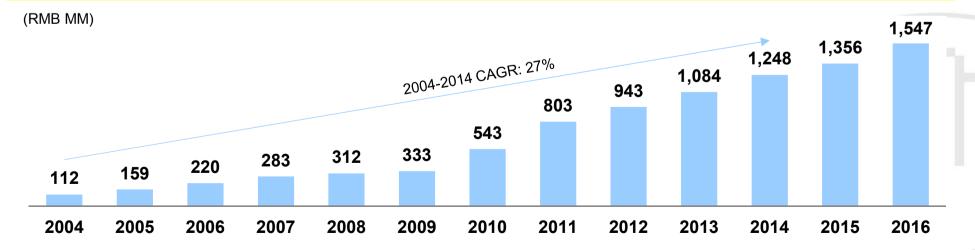


Capturing Attractive Online Opportunity





Online Recruitment Services Revenues (2)

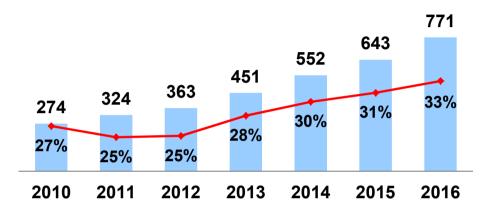


- (1) An employer who purchases online services multiple times or in multiple quarters is only counted as ONE unique employer for the annual figure.
- (2) Transition to 6% value-added tax on online revenues starting June 1, 2014 unfavorably affected growth and margin comparability to prior periods.

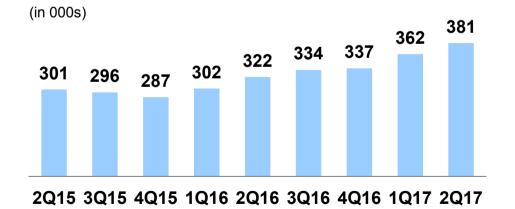
Balancing Investments and Returns for Long-Term Growth

Sales and Marketing Expenses (1)

(RMB MM, Margin Calculated as % of Net Revenues)

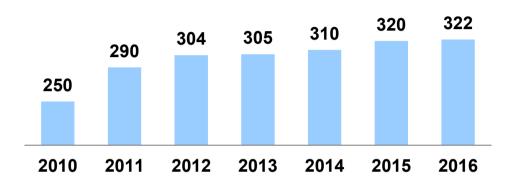


Quarterly Unique Employers (2)

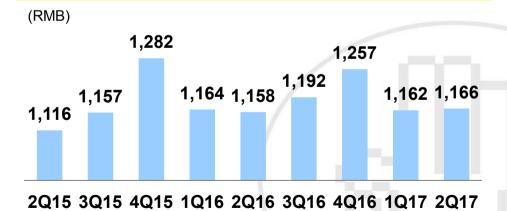


Employee Productivity

Total Revenues/Total Employees as of Dec 31 (RMB 000s)

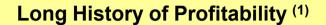


Quarterly Online ARPU (3)

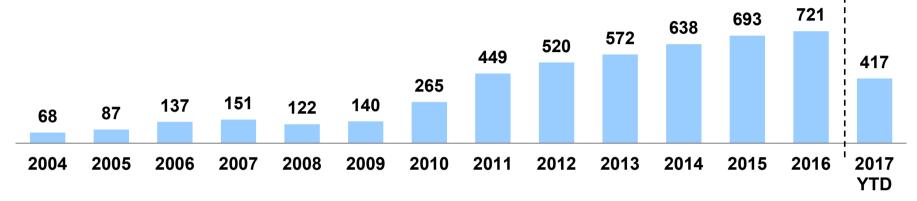


- (1) Excludes share-based compensation expense. Transition from business tax to value-added tax on online revenues starting June 1, 2014 and on other HR services starting May 1, 2016 unfavorably affected revenue recognition and margin comparability to prior periods.
- (2) An employer who purchases online services multiple times or in multiple quarters is only counted as ONE unique employer for the annual figure.
- (3) 4Q 2015 ARPU benefitted from the inclusion of the Yingjiesheng.com acquisition completed in 2015.

Profitable Growth and Strong Cash Flow Generation



Non-GAAP Net Income Attributable to 51job (RMB MM, YTD as of Jun 30)

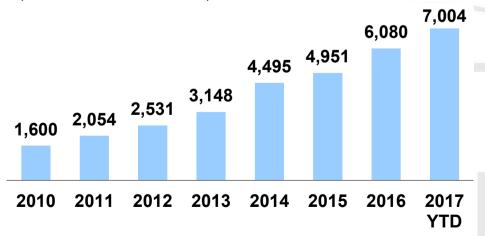


Cash Flow From Operations

(RMB MM) 1,087 497 344 2010 2011 2012 2013 2014 2015 2016

Strong Cash Position for M&A (2)

(RMB MM, YTD as of Jun 30)



- (1) Excludes share-based compensation expense, gain/loss from foreign currency translation and mark-to-market change in fair value of convertible senior notes in addition to convertible senior notes issuance costs and change in fair value of zero-strike call options specific to 2014.
- (2) Includes cash and short-term investments, which consist of certificates of deposit with original maturities of three months to one year.

Growth Initiatives



Key Growth Initiatives

Increase customer wallet share through up-selling and cross-selling

New product development to widen service scope



Selectively pursue strategic investments and acquisitions

Expand sales force to drive new customer acquisition